



Chile General Information

# 1,120,920 accumulated confirmed cases have been registered in Chile so far, where there are 440,142 active cases of coronavirus, and 25.561 deceased. (Coronavirus arrived in Chile on the 3rd of March 2020).

The nationwide nighttime curfew is maintained from 21:00 to 5:00 Chilean Local Time.

The Ministry of Health has announced updates regarding the Step-by-Step plan, which comes into effect on the  $1^{st}$  of May, at 05:00 hrs LT:

- The following areas are moving back to **Quarantine phase**: Arica (Arica region); Pemuco (Ñuble region); Paredones (O'Higgins region); Quilaco, Tirúa and Alto Biobío (Biobío region) and Cisnes (Aysén region).
- The following areas are moving back to **Transition phase**: Mejillones (Antofagasta region); Camiña (Tarapacá region); Freirina (Atacama region); and Ancud (Los Lagos region); Cochrane, Aysén and Coyhaique (Aysén region).
- The following areas are moving to Transition phase: Diego de Almagro and Chañaral (Atacama region); Punitaqui and Paihuano (Coquimbo region); Puchuncaví, Catemu, La Ligua, Llay-Llay, Santo Domingo, Olmué and San Antonio (Valparaíso region); Alhué, Melipilla, Independencia, Las Condes, Talagante, Vitacura, Lo Barnechea, Providencia, La Reina and Ñuñoa (Metropolitan region); La Estrella (O'Higgins region); La Unión and Chonchi (Los Ríos region); Los Muermos (Los Lagos region); Antofagasta (Antofagasta region); Coelemu and Cobquecura (Ñuble region); Tomé (Biobío region); Teodoro Schmidt (La Araucanía region); Guaitecas (Aysén region).
- The following areas are moving to **Preparation phase**: Navidad (O'Higgins region); Río Ibáñez and Chile Chico (Aysén region); El Carmen and Ránquil (Ñuble region); Puerto Varas and Puerto Octay (Los Lagos region).
- Interregional travel is authorized between zones that are in stages 3, 4, 5. The permit for interregional travel can be requested as many times as required and must be requested 24 hours before.



Case Types And COVID-19 Contact

#### **Confirmed Case:**

Any person who meets the definition of SUSPECTED CASE in which the specific test for SARS-CoV2 was "positive" (RT-PCR). In addition, there is the ASYMPTOMATIC CONFIRMED CASE: any person without symptoms, identified through an active search strategy that the SARS-CoV2 test was "positive" (RT-PCR)

<u>Medical Certificate</u>: The treating doctor must issue a medical license for 11 days, with code CIE10 U0.1 (confirmed cases of Coronavirus), which can be extended remotely in the case of electronic medical license, without the presence of the employee. If the treating doctor considers it necessary to extend the rest according to the clinical condition of the patient, he/she may issue a new license, using the same CIE10 code (U07.1) without exceeding the maximum limit of 14 days for each of these licenses.







## Case Types And COVID-19 Contact

Isolation: Isolation should be carried out according to the following criteria:

- I. If the patient presents symptoms, the quarantine will be for 11 days from the onset of symptoms.
- II. If the patient does not present symptoms, the quarantine will be for 11 days from the diagnosis by PCR test.

#### **Close Contact:**

Is the person who:

- i. Has been in contact with a confirmed case with Covid-19, between 2 days before the onset of symptoms and 11 days after the onset of symptoms of the ill person.
- ii. ii. In the case of a person without symptoms, the contact must have occurred between 2 days before the RT-PCR test sample collection and during the following 11 days.
- iii. Meets any of the following circumstances of close contact:
- Having maintained more than 15 minutes of face-to-face contact, less than one meter away, without a mask.
- Sharing an enclosed space for 2 hours or more, in places such as offices, work, meetings, schools, and others, without a mask.
- Living or staying overnight in the same home or places similar to home, such as hostels, boarding schools, closed institutions, nursing homes, hotels, residences, and others.
- Having moved in any closed type of transport at a proximity of less than one meter with another occupant of the transport that is infected, without a mask

<u>Medical Certificate</u>: A medical license will be issued for close contacts, determined solely and exclusively by the SEREMI of Health of their region, for a maximum of 11 days, which may be issued remotely, in the case of an electronic medical license, according to the following specifications:

- Close contacts of confirmed or probable COVID19 cases who are asymptomatic must comply with quarantine for 11 days, considering as day 1 the last day of contact with the positive case.
- All close contacts should maintain self-monitoring of symptoms (temperature control twice a day, daily control of symptoms and self-care measures) and epidemiological follow-up by the Primary Health Care or the SEREMI of Health of their region until completing 14 days from the last contact with the case.
- The codes to be recorded in these licenses must be Z29.0 (isolation) or Z20.8 (contact with or without exposure to other transmissible diseases), as defined in the international classification of diseases ICD10, determined by the World Health Organization.

<u>PCR Test</u>: No PCR test will be required. A negative RT-PCR test result will not exempt the person from full compliance with quarantine.

#### Probable Case:

- 1. <u>Probable case by laboratory result</u>: a person who meets the definition of a suspect case according to letters a) and b) of numeral 12 of this resolution, in which the PCR result is undetermined.
- 2. <u>Probable case by epidemiological link:</u> that person who meets the following requirements:
- i. Has been in close contact with a person diagnosed with Covid-19 and.
- ii. Develops a fever higher than or equal to 37.8 or develops at least two symptoms\*\* within the first 14 days after contact.







Case Types And COVID-19 Contact

#### Probable Case:

If, for any reason, a probable case by epidemiological link is tested by PCR and the result is positive, isolation should be performed as a confirmed case.

On the other hand, if the result is negative or indeterminate, the case will continue to be considered a probable case and isolation should be maintained until 11 days from the date of onset of symptoms have elapsed.

- 3. <u>Probable case by imaging</u>: suspected case according to numeral 12 of this resolution, with a negative or indeterminate RT-PCR test result for SARS-CoV-2, but with a CT scan of the chest with characteristic images of Covid-19 defined as such by a physician in the diagnostic conclusion.
- 4. <u>Deceased probable case</u>: deceased person who in the absence of a confirmatory RT-PCR test result, his or her medical death certificate establishes SARS-CoV-2 infection as the basic cause of death or triggering factor.

<u>Medical Certificate</u>: A medical license must be issued by the treating physician, using the same code as the medical license for a confirmed case (U07.1), which can be issued without the employee's presence and for a maximum of 11 days; a new license can be extended if necessary, according to the patient's clinical condition.

PCR Test: No PCR test will be necessary.

<u>Isolation</u>: persons who are characterized as probable cases should remain in isolation for 11 days from the date of symptom onset.

#### Suspected Case:

- 1. A person with a severe respiratory infection presenting at least two of the symptoms of COVID19\*\*;
- 2. A person with a severe acute respiratory infection requiring hospitalization.
- 3. A symptom-free person who has a positive rapid antigen detection test for SARS-CoV-2.

Close Contacts who complete their 11-day quarantine and develop symptoms should be considered as suspect cases.

<u>Medical Certificate</u>: A medical license should be issued for a suspected case of COVID-19, with diagnosis CIE-10 U07.2 (COVID-19, unidentified virus), which should be extended by the treating physician for a maximum of 4 days, while waiting for the result of the test to confirm the diagnosis.

Subsequent medical license may be issued for the same diagnosis and for a maximum of 4 days, in case the result (PCR) is not available at the end of the rest period, which could be issued without the presence of the employee from the second leave.

<u>PCR Test</u>: Any person in any of the circumstances described above should take an RT-PCR test for SARS-CoV-2.

#### Other Contacts:

Other types of contact that are not characterized within the above, for example close contact of a close contact, or that do not meet the total of the above definitions, you can make the query to Salud Responde, by calling 600 360 7777 or through their social networks on Facebook, Twitter or Instagram.







#### IMPORTANT INFORMATION

According to the latest changes on Chilean regulations based on the increase of covid-19 cases, please note that Chilean Authorities have implemented protective and strict measures in security checkpoints of Santiago International Airport (IATA Code SCL) as well as domestic terminals applied for Chilean and foreign passengers. In addition to those measures, some local Airlines would reduce the domestic and international flights availability from April 5th. Thus, it is expected that those events will cause a delay on passenger's inspection.

In order to avoid inconveniences during the trip, we suggest checking with your travel agency potential changes on domestic/international flights of/to Chile. Additionally, times of transit of at least 5 hours between International and Chilean domestic flight (and vice versa) should be considered.

Finally, It is important to inform that crew change procedure at Chilean ports for foreign joiners and leavers is allowed (remaining the same arrival/departure protocols), whereas Chilean borders are closed for all foreign passengers that enter to the country with a tourist condition.

#### Announcement by LATAM Airlines:

"In view of the announcement made by the Chilean government regarding travel restrictions to and from abroad, LATAM Airlines Group informed the suspension of its scheduled international flights to and from Chile as of April 5, the date on which the authority's measure becomes effective, until April 30, 2021. However, in order to maintain the country's connectivity, LATAM will maintain a reduced operation during the period of this restriction to allow the repatriation of residents or citizens or for foreigners wanting to leave Chile. Domestic flights will not be affected. LATAM also informs that passengers affected by the measure announced by the Government will be able to change the dates of their tickets at no cost."







### IMPORTANT INFORMATION

On March 25th, the Ministry of Health (MINSAL) has published a resolution which highlights the following points:

- Quarantines can no longer be interrupted.
- Passengers who have been in Brazil in the last 14 days must pay the costs associated with their entry (sanitary residence), by obtaining their sanitary passport "before" traveling to Chile.
- For further information please visit: https://www.diariooficial.interior.gob.cl/publicaciones/2021/03/25/42914/01/1917706.pdf



### Preventive Measures In Port Facilities (COVID-19)

- Generally port operations are not affected however, strict sanitary protocols have been implemented in order to prevent COVID-19 propagation.
- Overall, all ports have implemented temperature control barriers in the points of access for both internal employees and external personnel (truck drivers, suppliers among others) and must use the required PPE in order to enter port facilities while strictly complying with the sanitary measures associated with COVID-19. Physical distancing is being promoted among employees, and the same working formats are maintained in order to avoid contact between workers.



### Foreign Crew Embarkation/Disembarkation And Crew Change (Covid-19)

- According to latest changes on Chilean regulations based on Covid-19 outbreak, please note that the Chilean Government has established to end transit restrictions for crew members that are being signing in/off from vessels in Chile.
- In the case of crew members, the PCR test is a requirement for them to enter the country.
- For your information, please note that on March 25th the Ministry of Health (MINSAL) established some changes (https://www.minsal.cl/reporte-covid-19-region-metropolitana-estara-en-cuarentena-total-a-partir-del-sabado-25-de-marzo/) to the mandatory quarantine for resident and non-resident passenger that as of March 31st, however these changes DO NOT AFFECT CREWS.

### Procedures For Vessels Assistance (Covid-19)/Possible Berthing Delays

- Health Authority will review, pre-arrival documentation: Vessel's Maritime Declaration and all Health Declarations completed by each person on board.
- The Health Declarations are individual and must be completed in handwriting by each crew member.
- All declarations must be submitted to the respective Health Authority (SEREMI) 24 hours prior to the arrival of the vessel.
- All declarations should not be older than 48 hours prior to the arrival of the vessel.
- Original declarations must be available upon arrival, so that the SEREMI health officer boarding the vessel removes them at the time of temperature control on board.







### Procedures For Vessels Assistance (Covid-19)/Possible Berthing Delays

- If documentation is in order, upon arrival of the vessel, an inspection will be carried out at the indicated Sanitary Control Point by the epidemiology commission. If inspection is approved, permission will be granted to continue the clearance process accordingly.
- However, If documentation indicates symptoms of infectious disease, the corresponding protocol is activated, and the vessel will be quarantined, and the sanitary revision suspended. Depending on the port, the vessel will remain outside port limits or deviated to another port waiting at anchorage for the quarantine remaining time to be completed.
- For national and foreign vessels, coming from Valparaiso and San Antonio, there will be no inspection or sanitary control of the crew upon arrival in ports, as this would have already been done by the Health Authorities in the respective ports of Valparaiso Region, considering that such inspection has been carried out within 72 hours prior to arrival.
- Overall, national vessels coming from a Chilean port, outside Valparaiso Region, will be subject to investigation and sanitary control of crew members, with a particular exception for the region of Tarapaca (including ports of Iquique, Patache, Patillos), where vessels arriving from national ports are excluded from the Sanitary Checkpoint. This procedure will only be maintained for vessels coming from abroad, however, only in the case when the documentation shows signs of infectious disease on board. If documentation is in order, Sanitary Checkpoint will not be conducted for port of Iquique.
- Foreign vessels that come from a Chilean port, outside Valparaiso Region, will be subject only to sanitary control of crew members without the previous health investigation as this would have already been done in the previous national port.
- For vessels calling at Quintero, in order to ensure safe and secure conditions for the Health Authorities, please consider that the Sanitary Control Point will have an operating schedule from 7:00 hrs to 18:00 hrs LT during Winter time and from 7:00 hrs to 20:00 hrs during Summer time.
- For port of Quintero, regarding the pilotage service, it is established that the Authorized Port Pilots, will be divided in 2 groups of 4 pilots, with shifts of 10 consecutive days of operation, in order to ensure a minimum of 50% availability and limit the possibilities of losing the capacity to maneuver in case of infection, just to allow the continuity of maritime operations. Furthermore, mooring/berthing maneuvers will still only be carried out during daytime. Pilotage maneuvers shall be requested 4 hours in advance. Lastly, please consider that 2 launch boats are required, one for the Pilot and a separate one for the mooring staff
- For Port of Antofagasta, vessels arriving from international port after 19:00 hrs. the sanitary inspection will be carried out at 07:15 hrs the next day. Therefore, vessels will not be able to berth during the 3rd shift.
- The Embassy of China has signaled in an official letter, established protocols for vessels with destination China. In order to reduce the risk of cross-border spread of the COVID-19 epidemic, for all international vessels that will enter the ports of China, with a change of crew in a foreign port, the crew that will make the change must undergo the PCR test within 3 days before boarding and boarding with presentation of the negative test certificate. In the event that confirmed positive cases of COVID-19 appear on any vessel, all crew members must take the PCR exam and present the negative certificate. The competent department of China will clarify the relevant requirements and guide the shipping companies to carry out the corresponding work.







Procedures For Vessels Assistance (Covid-19)/Possible Berthing Delays

- For Mejillones, please consider the following restrictions regarding the SIRE / Vetting Inspections:
  - Interacid Terminal authorized inspections, for Acid Vessels, authorization must be requested to ICL, for hydrocarbon vessels authorization to COPEC Central + Local Plant
  - Mejillones Terminal authorized inspections, at the beginning or end of operations and in case the inspection must be performed during the discharge operations, the inspector must have the necessary PPE for the cargo of Acid + COVID-19, and should not interrupt the Cargo Personnel of the discharge (Duty Officer, firefighter, etc), if that occurs operations should stop immediately.
  - Oxiquim Terminal inspections not authorized with a vessel moored and this is permanent.

### Chilean Frontier Status And Available Flights During Contingency For Coronavirus

- On November 23rd, the borders have opened, with the Arturo Merino Benítez Airport being the only airport enabled for the entry of visitors to the country, this, under strict security measures. The traveler must bring a series of documents such as: a PCR test with a negative result, a health passport and the requirement of a health insurance that covers the contagion of Covid-19. All tourists will be subjected to mandatory surveillance for 14 days through a digital platform where people must register their health status, symptoms and a telephone number and contact address in order to maintain traceability. "In case they do not register it, they will be sanctioned." This measure also applies to Chileans and foreigners residing in Chile who enter the national territory from another country. "All Chileans who enter from a foreign country will be subjected to a 14-day surveillance."
- Foreigners who are not regular residents in Chile (tourists) may only enter the country if they have a negative PCR test result for SARS-CoV-2.
- Chileans and foreigners residing regularly in Chile must have a negative result of a SARS-CoV-2 PCR test when entering the country.
- The test for Chileans, foreign residents and foreign tourists must not exceed 72 hours from the time of boarding the transport in which they enter the national territory.
- If the trip from the point of origin to Chilean territory involves the use of several ways of transport, the 72 hours indicated will be counted from the time of boarding to the last of these.
- The certificate of the result of the examination must be accompanied as an attachment to the Affidavit (www.c19.cl).

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### International Flights

Because this information depends to a large extent on the changes imposed by each country regarding its borders, we recommend always checking with the corresponding airline its availability, flight confirmation, reservations, among others.

- LATAM offers flights from / to Santiago to / from Asunción, Buenos Aires, La Paz, Bogotá, Lima, Guayaquil, Santa Cruz de la Sierra, Miami, Sao Paulo, Madrid. Via Sao Paulo: London, Madrid, Frankfurt, Mexico, Lisbon.
- IBERIA offers flights between Santiago and Madrid
- AIR FRANCE offers flights between Santiago and Paris
- KLM offers flights between Santiago and Amsterdam
- AMERICAN AIRLINES offers flights between Santiago Miami
- COPA AIRLINES offers flights between Santiago and Ciudad de Panamá
- AEROLINEAS ARGENTINAS offers flights between Santiago and Buenos Aires.
- AVIANCA offers flights between Santiago and Bogotá from October 17th, 2020
- SKY offers routes between Santiago and Lima, Buenos Aires, Rio de Janeiro, Sao Paulo. It reactivates its Santiago Bogotá route on December 14th
- JetSMART offers flights between Santiago and Buenos Aires, Lima, Arequipa, Trujillo, Bogotá and Cali.
- UNITED offers flights between Santiago and Houston from November 2nd, 2020
- BRITISH AIRWAYS offers flights between Santiago and London from November 8th, 2020



### Domestic Flights

- From Nuevo Pudahuel they explained that, according to the disposition of the health authority for the transition phase, only those persons who prove their return to home, those who need to travel for medical purposes, attend a funeral in another region, or those who need to go to work, will be able to travel, although in this case the collective permission that should be granted by the corresponding company will be requested.
- LATAM / SKY / JET SMART ROUTES: Antofagasta, Arica, Balmaceda, Concepción, Calama, Copiapó, Iquique, La Serena, Puerto Montt, Punta Arenas, Valdivia, Temuco.
- When travelling to cities under lockdown, people must have the special permission/safe conduct including one of the following: Residence certificate, proof of work activities, medical treatment or attendance at funerals.
- For passengers coming from or going to communes in Step 1 (Quarantine) or Step 2 (Transition), the Metropolitan Region Health SEREMI informs passengers that given the COVID-19 health emergency, they must present a health passport which they can obtain in www.c19.cl and the trip must be accredited under one of these 4 reasons: Return Home, Work purposes, Medical Treatment, Family Funeral.

