

COVID-19 GLOBAL PORT RESTRICTIONS

INDONESIA



All foreign crew sign on activity suspended until at least 14th January 2021

- On 14 Dec 20, it was announced by Health Ministry's director-general that the quarantine period will be shortened from 14 days to 10 days. We have yet to receive official circular / notices at local port / state level.
- All joiners/leavers must have valid negative result PCR test prior flying to or leaving Indonesia.
- Crew / visitor from permitted nationalities must have Visa Index B211 issued prior to departing overseas with intention of joining vessel in Indonesia. As per recent development and online procedure, applicant no longer needs to attend overseas embassy to obtain the visa.
- Ben Line Agencies Indonesia can assist to submit the e-visa application to Immigration online visa application. The applicant will be able to fly to Indonesia with negative PCR test result and the e-visa which have been issued. However, as this is still a trial online application the process still under discretion by Immigration Head Quarter Office in Jakarta. Applications are currently being processed and released in approx. 5-7 working days, requiring regular manual follow up and attendance from agents to Immigration office.
- Once the required documents are complete as per Immigration requirements, applications are submitted to the online system, the visa will then be issued accordingly. Please note the crew member visa online application might not be approved due to any incomplete documentation, Immigration may only issue telex visa meaning the crew member must collect visa at their nearest embassy. This remains variable.

Documents required for the e-visa online application:

- Clear copy of passport (front page only and showing crew bio page detail), the passport must have 6 months validity.
- Flight details / ticket
- Name of the city of the nearest embassy which crew will get the B211 visa (in case not issued online)
- Health Certificate from doctor (statement free from COVID-19) using hospital/clinic letterhead
- Statement letter from ship owner to confirm crew willingness to be quarantined/receive medical treatment and cover all medical expenses if required.
- Proof of the Health Insurance/Travel Insurance. Or statement guarantee from company that crew has insurance for medical expenses if affected with COVID -19 in Indonesia. The letter must have policy number and insurance company name.
- Statement from crew member (signed) of willingness to have health observation during quarantine period and pay the medical expenses if required.

Note: Once online visa application submitted refund/cancellation is not possible.



Sign Off Crew

The off-signing crew must have negative PCR test issued prior to leaving from Indonesia. Tests are done aboard vessel / at shore location. Crew must stay isolated in approved hotel awaiting negative result before departing Indonesia.

If crew have a positive result, they will be isolated in government approved isolation centre / hospital until further notice.

We require copy passport and intended flight details to be sent at least 5 days prior disembarkation.

Note: Flight schedule must be already confirmed before vessel arrival. There were some crews waiting long time in Indonesia due to flight cancellations



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Ambon

Crew change is possible for foreign and Indonesian crew. Crew change can be done at anchorage and at port.

Bali

Crew change is possible for foreign and Indonesian crew. Crew change can be done at port.

Balikpapan/Adang Bay

Vessels with last port from any foreign country, quarantine will do inspection at outer anchorage if declare clear & clean will proceed to berth, others authorities complete inspection at berth, vessel to provide Maritime Health Declaration & Daily Temperature Record prior arrival.

Vessels with last port from domestic quarantine will be checked at outer anchorage and Master must provide MDH and temperature list of crew before vessel arrival. Agent is not allowed to board before vessel is declared clean & clear from quarantine. For Indonesia flag domestic route vessel, Master must also provide MDH and crew temperature list and will be checked on board by a quarantine officer if the vessel came from epidemic area (Dki Jakarta, West Java, Central java, East Java, West kalimantan, South Sulawesi).

Banjarmasin/Taboneo/Kotabaru

Vessels with last port overseas, quarantine will do inspection at anchorage. Nobody can come on board, No loading activity can be conducted before arrival inspection by quarantine officer completed and Free Pratique will only be granted if crew are not suspected with corona virus & all crew good condition / after inspection completed.

If any crew members suspected with Corona Virus, all activity will be suspended, vessel will be quarantined and not allow to proceed alongside jetty / Loading at anchorage and shall be waiting for quarantine officer decision with indefinite waiting time before vessel arrive master must provide Maritime Health Declaration, not allowed foreign crew conducted on/off at Taboneo until further notice.

For all liner vessel / planes with last port from COVID-19 infected areas to DKI Jakarta , West Java, Central Java, and East Java, local agent must report/submit (RKSP) to quarantine office a request for inspection on board to check all crew body temperatures, master must arrange hoisted yellow flag when they arrive at loading port .

Nobody is allowed on board/disembark from vessel until after finish inspection by quarantine officer. If all crew in good condition, quarantine officer will issue free pratique certificate vessel and enable to continue activities.

Batam

Crew change is possible for foreign and Indonesian crew. Crew change can be done at anchorage and at port.

Belawan

All Vessels will have quarantine inspection at anchorage as per HM announcement, other authorities will then complete inspection at berth, vessel to provide Maritime Health Declaration, port of call and crew temperature list prior arrival.

Benete

All vessels with last port overseas quarantine will do inspection at anchorage, vessel to provide Maritime Health Declaration & Crews Body Temp prior arrival.

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Bengkulu

Vessels with last port infected countries, quarantine will do inspection at anchorage, others authorities complete inspection at berth, vessel to provide Maritime Health Declaration prior arrival.

Bontang

Quarantine will do inspection at anchorage for all vessels. Vessel is required to provide real Maritime Health Declaration and crew temperature prior arrival. For vessel which will be alongside at all jetty PT. Pupuk Kalimantan Timur and PT. Indo Minco Mandiri (BOCT) all crew – domestic and foreign vessel crew – are not allowed to go ashore / left from the vessel Indonesian crew are allowed to join and disembark from vessel provide valid rapid test report shows “NEGATIVE” result.

Bunati/Muara Satui/Tg.Pemancingan

Vessels with last port overseas, quarantine will do inspection at anchorage, other authorities complete inspection at berth, vessel to provide Maritime Health Declaration prior arrival.

Dumai

Vessels with last port from China Quarantine office will inspect at Morong Pilot Station before Pilot boarding and all other last countries Quarantine will do inspection at Dumai Inner anchorage, others authorities complete inspection at berth, vessel to provide Maritime Health Declaration and Port Of Call prior arrival.

Jakarta

Vessels with last port overseas, vessel drop anchor on arrival for quarantine inspection, vessel to provide Maritime Health Declaration, Port of Call and temperature body list prior arrival. Crew change is possible for foreign and Indonesian crew. Crew change can be done at anchorage (cruise ship) and at port if cargo operation.

Kaliorang/Sangkulirang

Vessels with last port from any foreign country / red zone of the Indonesia region, Quarantine officer will inspect at anchorage. If declare clear and clean, other authorities will complete inspection before vessel loading. Vessels with last port from overseas, Quarantine officer will inspect at anchorage. Vessel to provide Maritime Health Declaration prior arrival.

Komodo

All vessels with last port overseas quarantine will do inspection at anchorage, vessel to provide Maritime Health Declaration prior arrival

Lembar (Lombok)

All vessels with last port overseas quarantine will do inspection at anchorage, vessel to provide Maritime Health Declaration prior arrival

Merak/Cigading/Ciwandan/Anyer

Vessels with last port from any foreign country, Quarantine will do inspection at outer anchorage and if declare clear & clean will proceed to berth, other authorities complete inspection at berth, vessel to provide Maritime Health Declaration prior arrival. Foreign Vessel with last port Indonesia, and local flag vessels, should provide Maritime Declaration of Health, crew temperature list update prior arrival and quarantine will check on board after vessel berth. Crew change is possible for foreign and Indonesian crew. Crew change can be done at port if ship has cargo operation.



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Padang

Vessels with last port infected countries, Quarantine will do inspection at anchorage, if any crew Chinese onboard must declare on crew list, vessel to provide Maritime Health Declaration prior arrival

Palembang

For domestic vessel, quarantine officer will do inspection at anchorage before Pilot on board.

Vessels with last port mainland China, Quarantine will inspect after 14 days departure from last port. For vessel with last port Italy (Lombardi, Veneto, Emilia, Marche, Piedmont), South Korea (Daegu city, Gyeongsangbuk-do Province), Iran (Teheran, Qom, Gilan) not allowed, for other last port from these countries allowed to anchor at quarantine zone, and all crew must have health certificate from last port, maximum issued 7 day before departure from last port. For all others last port (overseas) Quarantine will do inspection at anchorage on arrival, others authorities will onboard after finish Quarantine inspection at anchorage or berthing, vessel to provide Maritime Health Declaration prior arrival. Last port domestic will do inspection at berth before ops proceed. No crew allowed ashore during port stay.

Panjang

Vessels with last port infected countries, Quarantine will do inspection first at anchorage, others inspection at berth, provide Maritime Health Declaration prior arrival.

Pontianak

Vessels with last port mainland China, Quarantine will inspect after 14 days departure from last port, others last port (Oversea) Quarantine will do inspection at anchorage on arrival, others authorities will onboard after finish Quarantine inspection at anchorage or berthing, vessel to provide Maritime Health Declaration prior arrival.

Probolinggo

Vessels with last port overseas, Quarantine will do inspection at anchorage, others authorities complete inspection at berth, vessel to provide Maritime Health Declaration prior arrival.

Samarinda

For all vessels, Quarantine officer will do inspection at anchorage. Other authorities will complete inspection at berth. Vessel to provide Maritime Health Declaration prior arrival.

Semarang

Quarantine will inspect all vessels at outer anchorage if declare clear & clean will proceed to berth. Other authorities will complete inspection at berth. Vessel to provide Maritime Health Declaration, crew list mentioned body temperature for the past 7 days, port of call/voyage memo for last 10 ports, medical log, statement letter from master before arrival.

Sorong

Crew change is possible for foreign and Indonesian crew. Crew change can be done at anchorage and at port.

Surabaya/Gresik

Crew change is possible for foreign and Indonesian crew. Crew change can be done at port if ship has cargo operation.



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Tanjung Redeb/Berau/Muara Pantai

All vessels will do inspection at anchorage, crew not allowed go shore, vessel to provide Maritime Health Declaration prior arrival. All Vessels calling Muara Pantai must spray disinfectant to all rooms area of the vessel shippers must provide the disinfectant. Once cleared/Free Pratique, Agent & other Authorities onboard for formalities, after completed all formalities Pilot will onboard then bring the vessel to loading point.

Tarakan/Bunyu

Vessels with last port overseas, Quarantine officer will do inspection at anchorage position. Other authorities will complete inspection after check is completed by officer quarantine at anchorage position. Vessel to provide Maritime Health Declaration prior arrival.

Tg.Sabau

Crew change is possible for foreign and Indonesian crew. Crew change can be done at anchorage.

There is information from Immigration department today that below nationalities / persons residing in these counties are **no longer eligible to apply visa for crew change in Indonesia**. This is valid with immediate effect.

- United Kingdom
- Denmark
- Italy
- Australia
- Other European countries (*We are awaiting the formal notice to state which other countries are included. Will update with additional news as soon as possible.*)

